

Frequently Asked Questions About Excursions

Are offered Shore Excursions similar to those offered by the cruise lines?

The Travel Agent utilizes many of the same tour operators that the cruise lines use. In other words, the same helicopter and bus companies are used, as well as visits to the same attractions. Often the tours are exactly the same. The biggest difference is that a private representative will meet you on arrival, plus you can reserve in advance, saving both time and money.

What if weather causes a tour to be cancelled?

Should any tours you book with us be cancelled by the operators due to inclement weather or the ship not reaching port, a full refund will be issued.

Can I book the tours in this brochure when I get on the ship?

Unfortunately not, these exclusive excursions are only offered in advance and cannot be reserved on board.

How do I know from where and at what time my tour departs?

The nice thing about pre-purchasing your Shore Excursions with us is that you'll receive your tour tickets in-hand before taking your cruise. These will have complete instructions as to where and when to meet the representative.

What do Shore Excursions include?

Shore excursions include transportation as indicated right from the ship, your professional tour guides, and any entrance fees that may apply.

What type of transportation is used for Shore Excursions?

Vehicles vary from tour to tour. These excursions utilize the best quality transportation possible; however, air-conditioned vehicles are not always available. If you are travelling with friends, you should leave the ship together, as this will help the tour staff ensure you travel together.

We've never been to these ports of call and want to do as much as possible in each port. Can we do more than one excursion?

Wherever possible, departure times are scheduled to permit participation on all of your chosen excursions. The Travel Agent will work with you to ensure that you get the most out of your visit to each port. The listed excursions are designed and organized in such a way as to maximize your time in each port and yet allow you the chance to explore on your own.

If I take a tour will I miss meals?

Try to design your tours' departure times to complement the ship's meal services so you can enjoy your meal aboard the ship before you go ashore. However, on some full day tours, or if you take more than one tour in a day, your return on board may not coincide with meal hours. Not to worry, Food is available 24 hour daily, or order anytime complimentary room service.

Will I have time to shop?

Whenever possible, shopping time is allocated within the framework of the excursions.