

SorryWorks!

The Sorry Works! seminars will be conducted by Mr. Doug Wojcieszak, of the Sorry Works! Coalition, an organization that embraces and promotes the concept that disclosure, apology, and relationships prevent medical malpractice claims. In “Sorry Works! I” Mr. Wojcieszak educates medical professionals on the difference between an expression of empathy and an actual apology, discusses the types of situations in which each of those is appropriate, and explains how an empathetic approach following an adverse outcome decreases anger and thus decreases the chance that the patient and/or the patient’s family will file suit. “Sorry Works! II- Before...AND...After Apology” builds on the original program and includes review of the “before” and “after” strategies and actual examples to show the effectiveness of the disclosure continuum. The Sorry Works! seminars are **free of charge** to PLICO insureds, and **a meal (lunch or dinner) is provided**.

Go for the Gold!
SorryWorks! I 12:00 p.m. to 1:00 p.m. Lunch 1:00 p.m. to 5:00 p.m. Seminar
<input type="checkbox"/> Friday, March 12, 2010, Tulsa, Oklahoma
<input type="checkbox"/> Friday, March 26, 2010, Norman, Oklahoma
<input type="checkbox"/> Friday, August 27, 2010, Tulsa, Oklahoma
SorryWorks! II For those who attended SorryWorks!! in 2009 6:00 p.m. to 7:00 p.m. Dinner 7:00 p.m. to 9:00 p.m. Seminar
<input type="checkbox"/> Tuesday, March 23, 2010, Tulsa, Oklahoma
<input type="checkbox"/> Wednesday, March 24, 2010, Tulsa, Oklahoma
<input type="checkbox"/> Thursday, March 25, 2010, Norman, Oklahoma
<input type="checkbox"/> Tuesday, August, 24, 2010, Norman, Oklahoma
<input type="checkbox"/> Wednesday, August 25, 2010, Norman, Oklahoma
<input type="checkbox"/> Thursday, August 26, 2010, Tulsa, Oklahoma
Name:
Enrollment is limited. Please select the session of your choice or call (405) 815-4803 to enroll today.
SorryWorks! seminars are valued at 20 points – earning a 4% discount just for completing. Earn an additional 10 points , and you will qualify for the maximum discount of 6% .